We're here.

March 10 - Corporate Scorecard - FINANCE (ANNEXE E)

NHS Direct

Business Plan Objective	Key Performance Indicator (KPI)	Target	Current Period	Trend	Key Commentary
Key Metrics:					
To continuously improve our efficiency and effectiveness	Monthly recurrent expenditure run-rate	-2.5% to +2.5%	2.9%	◄►	Commentary included within Finance Report attachment.
	Department of Health Financial Health Index	≥2.5	2.8	◄►	
	Initial Planning				
	Planned Outturn Variance as a % of Turnover	0% to 3%	0.00%	◄►	
	Year to Date				
	YTD Operating Performance	0% to 3%	0.23%	▼	
	YTD EBITDA	0% to 5%	2.26%	▼	
	Forecast Outturn				
	Forecast Operating Performance	0% to 3%	0.00%	◄►	
	Forecast EBITDA	0% to 5%	2.26%	▼	
	Rate of change in Forecast Surplus or Deficit	0% to 3%	0.00%	◄►	
	Underlying Financial Position				
	Underlying Position %	0% to 2%	1.20%	◄►	
	Underlying EBITDA Margin %	≥ 5%	3.45%	▼	
	Finance Processes & Balance Sheet Efficiency				
	Performance against total BPPC - Value %	≥ 95% within 30 days	88.67%	▼	
	Performance against total BPPC - Volume %	≥ 95% within 30 days	93.05%	▲	
	Current Ratio	≥1	2.1	▲	
	Debtor Days	≤ 30 days	23.7	▲	
	Creditor Days	≤ 30 days	9.4	▲	
Other Supporting Metrics:					
Other Financial measures	Liquidity	≥25 days	25.5	▼	
	Risk				
	Risk of Variance to Forecast Outturn	-1% to 1%	1.2%	◄►	
	Capital Expenditure				
	Capital Expenditure to date	75% to 105%	54.9%	▲	
	Service Line Reporting				
	SLR for EOE Produced to Deadline	Within 6 wks of month end		◄►	
Financial processes and governance	Progress against CI plan - unidentified % of target	0%	7%	◄►	
	No of total "live" P1 recommendations	0	0	◄►	

Core Financial Data		Actual	Plan
	YTD Income	191,036	153,138
	YTD Expenses	190,588	151,638
	YTD Surplus/(Deficit)	448	1,500
	CIP's Identified	15,830	16,999